

DATASHEET

Perfecto Advanced Support

Testing issues shouldn't derail your testing strategy, and Perfecto Advanced Support ensures they don't.

Perfecto Advanced Support is a meticulously crafted service offering tailored for businesses seeking expert guidance in their testing journey without the extensive commitment of our flagship Black Belt Program. Designed for those who desire a balance between cost-effectiveness and premium support, this service ensures you're never alone in your quest for testing excellence.

Key Features

- 1. On-Demand Consultation:** Benefit from dedicated consultation hours each month, ensuring you have expert advice at your fingertips.
- 2. Self-Service Resources:** Unlock a treasure trove of tutorials, webinars, and documentation, empowering your team with knowledge.
- 3. Insights & Reports:** Stay ahead of the curve with reports highlighting industry trends, best practices, and actionable insights.
- 4. Tool & Framework Recommendations:** Receive curated suggestions on emerging tools and frameworks tailored to enhance your testing processes.
- 5. Custom Test Script Reviews:** Ensure your test scripts are optimized and effective with our periodic review sessions.
- 6. Feedback Channel:** Your voice matters. Share feedback and influence the evolution of Perfecto's platform.
- 7. Strategy Sessions:** Align your testing goals with industry best practices in our interactive strategy discussions.
- 8. Community Portal:** A one-stop portal for all your support needs. Log support cases online, view entitlements, access knowledge articles, and stay updated with relevant news and announcements.
- 9. Performance Benchmarking:** Measure your testing prowess against industry benchmarks and strive for excellence.
- 10. Security Best Practices:** Safeguard your testing processes with our guidance on the latest security protocols.

STANDARD

- Up to one (1) hour per week for a 12-month term.
- Requests will be entered into our queue and assessed on a first-come-first-serve basis.
- Request response time: 24 hours

EXTENDED

- Up to two (2) hours per week for a 12-month term.
- Perfecto coder becomes your dedicated resource; you will interact with the same person for the duration of your term.
- Request response time: 12 hours

Benefits

- **Cost-Effective Expertise:** Get the best of both worlds - premium support without the premium price tag.
- **Continuous Learning:** With our resources and sessions, your team is always learning, growing, and evolving.
- **Tailored Recommendations:** Receive advice and recommendations that are specifically curated for your unique challenges and goals.
- **Stay Updated:** With our insights and reports, you're always informed about the latest in the testing world.

Perfecto's Advanced Support is more than just a service; it's a partnership. We're committed to ensuring that every business, regardless of size or budget, has access to expert guidance, best practices, and the tools they need to achieve testing success. With Perfecto's Advanced Support, you're not just buying a service; you're investing in a brighter testing future.

When you partner with Perfecto, you are never alone on the road to app excellence.

To learn more, visit perfecto.io or call us at 781.205.4111.